



One Stop Centre
 Integrated support &
 Assistance for women
 affected by violence
 under one Roof

ONE STOP CENTRE

MEDICAL
 ASSISTANCE

PSYCHO-SOCIAL
 S · U · P · P · O · R · T

VIDEO
 CONFERENCING

POLICE
 Assistance

LegalAID

SHELTER

Stop Violence Against Women

DEPARTMENT OF SOCIAL WELFARE & NMP
 GOVERNMENT OF TAMIL NADU



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INTEGRATED SUPPORT AND ASSISTANCE FOR WOMEN AFFECTED BY VIOLENCE UNDER ONE ROOF :

One Stop Centres (OSC) are intended to support women affected by violence, in private and public spaces, within the family, community and at the workplace. Women facing physical, sexual, emotional, psychological and economic abuse, irrespective of age, class, caste, education status, marital status, race and culture will be facilitated with support and redressal. Aggrieved women facing any kind of violence due to attempted sexual harassment, sexual assault, domestic violence, trafficking, honour related crimes, acid attacks or witch-hunting who have reached out or been referred to the OSC will be provided with specialized services.

The OSC will be integrated with 181 (Women Helpline) and other existing helplines. The Women Helpline will provide 24 hour emergency response to all women affected by violence both in public and private sphere through referral (linking with appropriate authority such as Police, One Stop Centre (OSC), or hospital) and information about women related government schemes and programs across the country through a single uniform number, 181.

OBJECTIVES :

The one stop centers in Tamil Nadu will provide integrated support and assistance to women affected by violence, both in private and public spaces under one roof and facilitate immediate, emergency and non-emergency access to a range of services including medical legal psychological and counselling support under one roof to fight against any form of violence against women.

TARGET GROUP :

The OSC supports all women including girls below 18 years of age affected by violence, irrespective of caste, class, religion, region, sexual orientation or marital status. For girls below 18 years of age, institutions and authorities established under Juvenile Justice (Care and Protection of Children) Act, 2000 and the Protection of Children from Sexual Offences Act, 2012 will be linked with the OSC.

The term “violence against women” means “Any act of gender-based violence. That results, in, or is likely to result in, physical, sexual or psychological harm or suffering to women, including threats of such acts, coercion or arbitrary deprivation of liberty, whether occurring in public or in private life”.

ARTICLE 1 OF UN DECLARATION ON THE ELIMINATION OF VIOLENCE 1993

Leveraging with existing institutional structures:

The institutional structures under MWCD (ICDS, ICPS, NIPCCD, CSWB, State Commission for Women etc.) at the state/district/village level will be leveraged for creating awareness about the OSC and issues pertinent to violence against women. Mukhya Sevika (MS), Grama Sevika (GS) and Anganwadi Worker (AWW) will be the frontline workers at the village level for these activities.

EMERGENCY RESPONSE AND RESCUE SERVICES

OSC will provide rescue and referral services to the women affected by violence. For this, linkages will be developed with existing mechanisms such as National Health Mission (NHM), 108 service, police (PCR Van) so that the women affected by referred to the nearest medical facility (Public/ Private) or shelter home.

MEDICAL ASSISTANCE

Women affected by violence would be referred to the nearest hospital for medical aid/ examination which would be undertaken as per the guidelines and protocols developed by the Ministry of Health and Family

POLICE

Assistance to women the OSC will facilitate the lodging of FIR/NCR/DIR.

PSYCHO-SOCIAL SUPPORT/ COUNSELLING

A skilled counsellor providing Psycho-social counselling service would be available on call. This counselling process will give women confidence and support to address violence or to seek justice for the violence.

LEGAL AID AND COUNSELLING

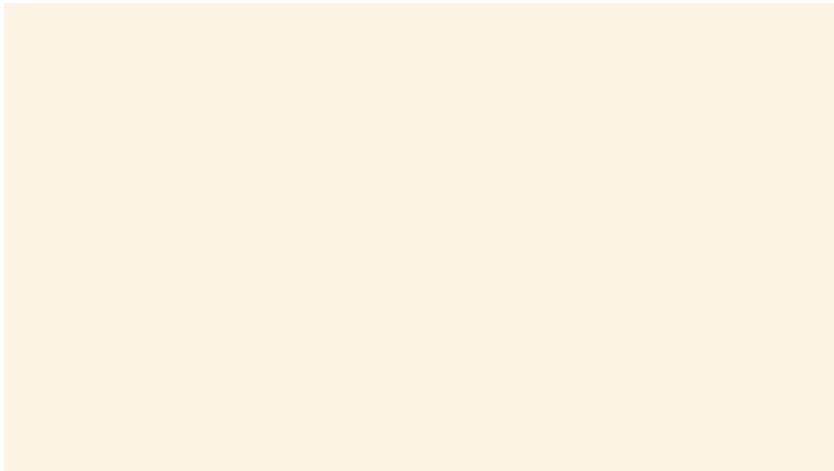
To facilitate access to justice for women affected by violence, legal aid counselling would be provided at OSC through State/ District Legal Service Authority. The aggrieved women would be provided with an advocate of her choice in case she wants to engage the same to assist the State Prosecutors in trying her case. It would be the responsibility of the Lawyer/ Prosecutor to simplify legal procedures for the aggrieved women and advocate for her exemption from court hearings. In case the trial or inquiry relates to an offence of rape as defined under section 376, 376A-D IPC, it would be the duty of the prosecutors trying the case to complete the inquiry or trial as far as possible within a period of two months from the date of filing the charge sheet.

SHELTER

The OSC will provide temporary shelter facility to aggrieved women. For long term shelter requirements, arrangements will be made with SwadharGreh/ Short Stay Homes. Women affected by violence along with their children (Girl of all ages and boys up till 8 years of age) can avail temporary shelter at the SCG for a maximum period of 5 days. The admissibility of any women to the temporary shelter would be at the discretion of Centre Administrator.

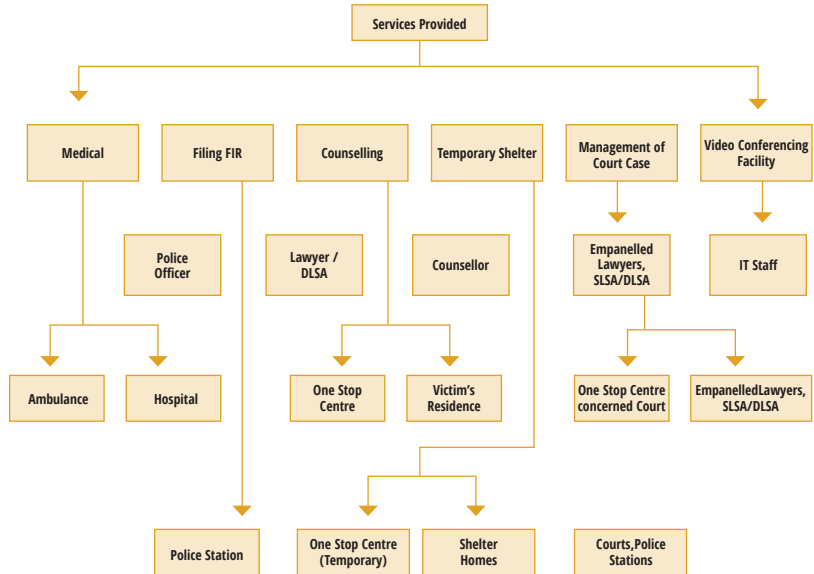
VIDEO CONFERENCING FACILITY

To facilitate speedy and hassle free police and court proceedings the OSC will provide video conferencing facility. Through this facility if the aggrieved woman wants, she can record her statement for police/courts from OSC itself using audio-video electronic means as prescribed under sections 161(3), 164(1) and 275(1) of the code of Criminal Procedure and section 231(1) in line with order XVIII Rule 4 of the Code of Civil Procedure. This facility will be provided only after consultation among Superintendent of Police, District and Sessions judge of the concerned district (place of incident).



DIAGRAMMATIC OVERVIEW OF ONE STOP CENTRE :

Human Resource And Services



INSTITUTIONAL ARRANGEMENTS FOR MONITORING :

I. NATIONAL STEERING AND MONITORING COMMITTEE

It is constituted under the chairmanship of the Secretary, WCD comprising of representation from the Ministry of Home Affairs, Ministry of Social Justice, Ministry of Health and Family Welfare, Ministry of Law and Justice, Ministry of Tribal Affairs, National Legal Service Authority (NALSA), Civil Society representatives, five representative members from the State Steering and Monitoring Committee on a rotation basis. The basis of selection of the State Steering and Monitoring Committee members would depend on regional representation. The National Steering and Monitoring Committee will monitor and evaluate the functioning of all OSC at every six months.

II. STATE STEERING AND MONITORING COMMITTEE

In conformity with the guidelines of the MWCD, GoI, the State Steering and Monitoring Committee constituted

Principal Secretary, Social Welfare Department as with Chairperson and representatives from other related departments to review and monitors the activities of OSC across the State of Tamilnadu.

III. DISTRICT LEVEL MANAGEMENT COMMITTEE:

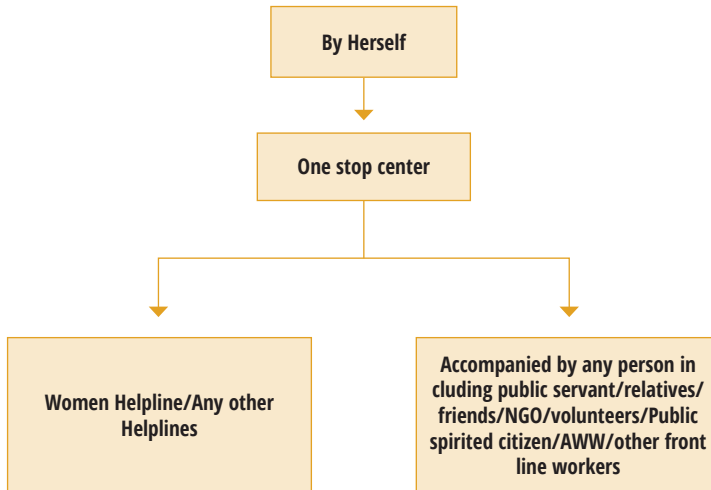
In conformity with the guidelines of the MWCD,GoI, the Management Committee is constituted at the District level with the District Collector as the Chairperson and representatives from other

THE FUNCTIONS OF THE MANAGEMENT COMMITTEE (MC) INCLUDES THE FOLLOWING:

- Make suitable, viable administrative arrangements for running the OSC
- Coordinate the actions of different stakeholders, agencies and government departments providing services at the OSC
- Appraise the performance of the OSC
- Monitor the functioning of the OSC on monthly basis and provide guidance, support and advice to the Centre Administrator towards the effective functioning of OSC
- Review the physical and financial progress of the OSC on quarterly basis

Report on the functioning of the OSC to the State Government through submission of monthly progress report (MPR) and quarterly physical and financial reports. The Utilisation Certificate and quarterly SoE will be submitted on bi-annual basis to the State.

ACCESSING ONE STOP CENTRE:



1. SOCIAL WELFARE DEPARTMENT

- I. To Coordinate with the Ministry of Women and Child Development, Government of India and be responsible for overall direction and implementation of the Scheme
- ii. To ensure effectual functioning of the State Steering and Monitoring Committee and the State Level Project Management Unit (PMU) review, evaluate and monitor the Scheme

- iii. To coordinate with the District Management Committee under the Chairmanship of the District Collector and establish proper service delivery mechanism for smooth functioning of the activities under OSC
- iv. Leverage the existing Institutional Structures under the MWCD, ICDS, ICPS, State Social Welfare Board, State Commission for Women at the State, District & village level for creating awareness about the OSC

2.HEALTH & FAMILY WELFARE DEPARTMENT

- I. To provide protocols for the Doctors issued by the Ministry to be made available in local dialect to be given in a “calendar form” to OSC and to ensure enforcement of Protocols
- ii. To provide Directories of Ambulance/Doctors/Hospitals/Clinics (public & private) operational within the State along with complete address, phone number of in-charge/nodal Doctor and hospital
- iii. To appoint Para Medical personnel for OSC and provide medical assistance
- iv. To impart training and sensitization of Health personal including para-Medical staff
- v. To ensure proper collection of evidence in case of sexual assault
- vi. MOUs with each identified institutional resource

3.HOME DEPARTMENT OF HOME AFFAIRS

- I. To designate police officer as the Police Facilitation officer (PFO) for OSC to facilitate prompt and proper filing of FIR
- ii. To facilitate processes for proper collection of evidence
- iii. Sensitize police personnel dealing with violence against women cases

C) STATE LEGAL SERVICES AUTHORITY, LAW & JUSTICE DEPARTMENT

- I. To provide List of dedicated and sensitive lawyers ready to give legal aid to women affected by violence and liaison with OSC along with list of district wise para legal volunteers
 - II. To appoint a Nodal officer as the Para legal personnel/lawyer
 - III. To Support in ensuring expeditious disposal of cases
 - iv. To facilitate giving compensation to the survivors of violence
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ONE STOP CENTER (OSC)

GOVERNMENT OF TAMIL NADU

DEPARTMENT OF SOCIAL WELFARE

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